

Quality Policy

Zutari provides engineering, management, specialist technical and advisory services for government and private sector clients globally. By the application of due care, skill and diligence, we aim to satisfy the specific requirements of each client. To achieve this aim it is Zutari's policy to apply and maintain an effective quality management system complying with the requirements of ISO 9001.

The objectives of our quality management system are:



- ▶ To meet requirements of clients and applicable regulatory standards in a cost effective and timely manner by effectively planning all projects through all phases of delivery and by appropriately verifying and approving outputs.



- ▶ To minimize the potential loss of revenue, profit, goodwill, credibility and reputation by proactively identifying, monitoring and treating risks.



- ▶ To build beneficial relationships with our suppliers and clients, both internally and externally, by clearly defining procurement requirements and contractual arrangements by continually monitoring and evaluating their performance.



- ▶ To empower and train our staff to meet the objectives of our quality management system.

We recognize that this policy requires a clear commitment by management to the application and continual improvement of the quality management system and an appreciation by our staff that adherence to the system is everyone's business.

Teddy Daka
CHIEF EXECUTIVE OFFICER